

# CHARGE YOUR CAR



## Choose a method



Scan QR Code using your phone's camera

- ▶ App-Less. No sign up required



Scan QR Code using the VoltShare app QR scanner

- ▶ Save payment details
- ▶ Live charging status



\*Important: you will need to have stable internet connection before starting a session. Please note that the charging price is set by the venue owner. For any technical support, please contact VoltShare below

## Start Charging\*



1 Plug in your car & lock your doors



2 Scan the QR code using your preferred method



3 Ensure the charging point is Connected. If not see FAQ's



4 Add a valid payment card & click on start charging



Unplug the cable from your car to end the session



See FAQ's or contact VoltShare for any assistance

## FAQ & SUPPORT



0808 303 0629



support@voltshare.co.uk

GET VOLTSHARE



ACCEPTED PAYMENTS



\*Need Help? Our helpline is monitored 24/7

- ▶ **Not showing Connected or Session failed, stopped early**  
Switch off car and lock doors. Reset connection status by unplugging the charging lead, waiting 10s & plugging back in. Refresh app page / re-scan QR code to get updated connection status.
- ▶ **Charging point status showing Offline or Unavailable**  
Regularly refresh the app page (press back button) or web page for updated status as this may be due to intermittent internet loss.
- ▶ **After your session has finished**  
Please show consideration for the venue and others by keeping all cables tidy and fully secured for the next driver.